

# RSLSA-22

## Product specifications

The biggest challenge in organizing any Lok Adalat can be categorized into two stages:-

- **Preparation Stage** – it includes data compilation of referred cases by various jurisdiction Courts, preparation & sending counseling notices to pre-litigation cases, conduct counseling of parties, generate cause list, allocation of Judges, Counselor Lawyers, social workers if any, preparation & sending Lok Adalat notices and many more.
- **Lok Adalat Stage** – conduct the Lok Adalat, preparing & signing of awards, counseling with parties, generating manual reports, manual analysis etc.

As we are all aware that the above activities are performed manually with the aid of computers and certain stand alone applications. Huge human intervention creates a high level of inefficiencies in the form of duplication of efforts, searching records, notices generation & sending, errors etc. This has also adversely impacted the ability to gain insight into the data to undertake analysis of issues & trends to use the same to reform & transform the various processes and challenges. Though we have used the technology services of third parties to conduct Lok Adalat Online in the past but in the absence of an end-to-end Platform, we could not redress & overcome most of the pain points relating to organizing the Lok Adalats. The technology provided by the third party in the past was like a linear based integration of some of the functions. It was more of event based technology instead of intelligent & automated workflow. This could only increase the efficiency by 10% - 15% and being silo based technology, our data remained redundant. Our past experience says that there are always last minute changes that will require frequent adjustments in various aspects of the Lok Adalat such as cause list, allocation of Judge, counselor Lawyer etc.

To overcome & redress the pain points, we surveyed & studied many technologies in this regard. We are of the considered opinion that an End-to-End Platform Technology would not only help to organize the Lok Adalat seamlessly but would also reach out to the common people and remotest of the villages. Besides, this will help to centralize the data and will help us to gain insight into the data for various analysis & generate reporting. The Platform would help us to perform various functions & activities on a real time basis.

In addition to above, the goal of the platform is to provide citizens easy & secure access as well as to enhance access to justice services provided by RLSA, anytime & from any place & in a manner that best suits citizens and enable common man to seek justice through the platform.

The objective of this RFP will be to solicit proposals from the interested bidders for participation in a bid process for selection of Service Provider for delivery and continued maintenance of RLSA-22 services. The Service Provider will be responsible for delivering the product, customizing it, deploying the product and assisting in executing the services through the product. The RFP intends to bring out the details with respect to scope of services that are deemed necessary to share with the interested bidders.

The RLSA plans to implement the RLSA-22 project aimed at repositioning the RLSA as an organization to provide quality services to its stakeholders in the 21st century. RLSA-22 is a transformational project that will enable easy and secure access to RLSA-22 services to the stakeholders, general public as well as Justice delivery personnel, through the RLSA-22

portal. As part of the RLSA-22 project, the RSLA will introduce the concept of e-filing, doing away with manual filing and paper based records. The RSLA has also undertaken substantial business process re-engineering of its processes with an objective of providing enhanced service levels to its stakeholders.

The goals have been set to bring immense value to the stakeholders and have been successfully articulated as under:-

- **Citizens** to get easy, enhanced & secured access to the Lok Adalat and get their legal issues resolved effectively.
- **RLSA** to ensure proactive & effective compliance of relevant laws and Justice governance.
- **Professionals** are able to offer efficient services to their clients.
- **Employees** to be enabled to deliver best of breed services.

# 1. Scope of Work

The broad scope of work for the winning product's implementation with RSLA to execute the RLSA-22 platform is as follows:

## 1.1. Requirement Gathering

The service provider needs to collect all relevant information like document templates, business rules, logo, user details, etc related to the business process & functional requirements listed in section below and also from the current system.

## 1.2. Customization

The RLSA-22 platform needs to be customized in accordance with the specific needs whenever necessary.

## 1.3. Setup

The RLSA-22 platform needs to be configured with all the necessary information like template documents, logos, workflows, approval levels, user details, etc.

## 1.4. Deployment

The RLSA-22 platform will then be deployed on the servers. Setting up the IT infrastructure in conformance with the architecture needs to be done.

## 1.5. Training

The back office staff and all the relevant stakeholders need to be trained on how to use the platform. Instruction manuals and user guides along with a comprehensive documentation needs to be provided for the end user as well.

## 1.6. Change Management

Provision a system in the RLSA-22 platform to make the process of changes to the workflow and platform configurations as seamless and user friendly as possible.

## 1.7. Support & Maintenance

Technical and operational support in using the platform will be provided as per the agreed terms and conditions of the agreement to both RLSA staff and end users alike.

# 2. Stakeholders

## 2.1. Applicant

The person / organization who has filed the case.

## 2.2. Respondent

The person / organization who the case is filed against.

## 2.3. Lawyers

The legal representative of either the applicant or respondent.

## 2.4. Hon'ble Presiding Officers and Members of Lok Adalat

The Presiding Officers and Members of Lok Adalat benches allocated on the date of the Lok Adalat

## 2.5. PLVs / Social Worker

A PLV / social worker associated with a bench on the date of Lok Adalat for assistance.

## 2.6. Member Secretary / Secretary / Chairman

The member secretary, RLSA, secretaries or chairman, HCLSC & DLSA and Chairman of TLSC.

## 2.7. Order Writer

A staff member appointed for assisting the Presiding Officers of Lok Adalat Bench.

## 2.8. **Cases**

**Manager**

The person responsible for managing the cases at the court level.

# 3. **Business Processes**

The following business processes will be executed on the selected RLSA-22 platform:

## 3.1. **Core Processes**

The front office, user facing tasks that will be performed by the stakeholders on the RLSA-22 platform.

### 3.1.1. **Application filing**

Pre litigative applications will also be filed online from the state website. These applications will be available in the dashboard with an optional scrutiny process.

### 3.1.2. **Pre-Counseling/Hearings**

Before every lok adalat, numerous Pre-counseling sessions will be performed to compel parties to settle their disputes. These hearings will be executed on the RLSA-22 platform.

### 3.1.3. **Settlement Agreement Drafting**

The parties will collaborate and draft their own settlement agreements online before the date of lok Adalat. They can also upload a pre drafted agreement as well.

### 3.1.4. **Lok Adalat Hearing**

On the day of lok Adalat, the case participants can log into the platform and participate in online hearings that involve audio video conferencing, screen sharing, etc

### 3.1.5. **Award Drafting**

The hon'ble Judge or the Judicial Officer can draft their final award right on the platform itself. The award can be drafted from a predefined template with a provision for making changes on a case by case basis.

## 3.2. **Administrative Processes**

All the back office activities required to deliver the services of the RLSA-22 platform to citizens and Judicial Staff.

### 3.2.1. **Lok Adalat Scheduling**

The RSLA staff will be able to schedule lok adalats on the platform. The notification of which will be given to all subordinate districts and talukas in real time.

### 3.2.2. **Panel Creation**

Various user panels will be created and maintained on the RLSA-22 platform. Each panel will be maintained by the court staff available at the respective locations.

### 3.2.3. **Bench Creation**

The court staff will be responsible for creating the bench of the judicial officer (serving or retired) at all bench locations. The bench will also have a member associated with it optionally Panel Advocate/a social worker or POs of Revenue Courts as well.

### 3.2.4. **Case Import**

The court location staff will be responsible for importing the case lists from various sources like CIS of eCourt, any organisations like banks, insurance companies, etc

### 3.2.5. Cause List Generation

The court secretary will be responsible for generating the cause list from the master list of pre-litigation and pending-litigation cases that are available on the platform. The secretary will be allocating the cases to any of the benches that are created on the platform for every lok adalat.

### 3.2.6. Analytics & Reporting

There will be various analytical dashboards and reports available at all levels of the lok adalat to all of its stakeholders. These reports will have access control lists and user role based data control mechanisms. The users will be able to filter and sort the data on the basis of various parameters.

## 4. Functional Requirements

The following functional requirements are necessary for implementation of the business process discussed in the section above. These requirements describe the minimum functionality that is required from the RLSA-22 platform.

### 4.1. Authentication

#### 4.1.1. **Signup**

Any user will have the ability to sign up onto the platform and fill in their profile details.

#### 4.1.2. **Login**

Any user previously registered will be able to login using a valid set of credentials.

#### 4.1.3. **Two factor authentication**

For enhanced authentication abilities, two factor authentication will be enabled which shall make use of the user's registered phone SMS as a second authentication factor.

#### 4.1.4. **Password Reset**

There will be a provision for the users to be able to reset their forgotten credentials if needed from the RARERA-22 platform.

### 4.2. User Dashboard

All stakeholders that are part of the platform will have their own user dashboards that show all user details at once in a single place.

### 4.3. Forms

#### 4.3.1. **Save Draft**

Save the form progress as a draft for continuing later.

#### 4.3.2. **Document Upload**

Ability to upload documents of any type along with their title.

#### 4.3.3. **Document Preview**

Ability to preview the uploaded document for common formats like word files, PDF, images, videos, etc.

#### 4.3.4. **Scan Document**

If done from a supported device, the promoter will have the ability to upload the document by scanning from their device camera.

#### 4.3.5. **Identity Verification**

The user will be asked to verify their identity using a number of methods like OTP mobile verification, aadhar upload, PAN upload, etc

#### 4.3.6. **Bulk Upload**

Uploading of documents in bulk with upload progress tracking.

#### 4.3.7. **Rich Text Editor**

A comprehensive rich text editor for formatting the documents that are

generated online. It will have popular text formatting options that lets users have a complete drafting experience.

#### 4.4. Scrutiny

- 4.4.1. **Side-by-side** **comparisons**  
A side-by-side view of the registration information and its corresponding checklist will be provided to the scrutiny agent for ease of performing their job.
- 4.4.2. **Dynamic** **Checklist**  
A pre-configured dynamic checklist will be provided to the scrutiny agent for performing their duties.
- 4.4.3. **Approval** **Hierarchy**  
There will be a provision for implementing a hierarchy of approvals in the scrutiny process in accordance with the org structure that will be provided at the time of configuration.
- 4.4.4. **Change** **Request**  
The scrutiny agent will be able to request changes or clarification from the promoter if needed. The promoter will be notified and they will also have the provision to upload the revised information and documents.

#### 4.5. Pre-Counselling/Hearing

- 4.5.1. **Audio** / **Video** **Conferencing**  
The platform will have an indigenous audio/video conferencing system that may be any third-party services as well.
- 4.5.2. **Recording**  
There will be a provision to record all hearings that are happening on the platform with the consent of the parties.
- 4.5.3. **Screen** **Sharing**  
The participants will be able to share their screen if needed.
- 4.5.4. **Caucus** **Rooms**  
The presiding authority will be able to create individual caucus rooms during hearing sessions for confidential discussions where the rest of the participants are pushed to the lobby.
- 4.5.5. **Access** **Control**  
The platform will provide access control abilities to the case manager to curtail system and rights abuse.
- 4.5.6. **Order** **Writer** **View**  
After a hearing ends or even during a hearing, the presiding authority will have the ability to dictate order to the order writer either in writing or by voice to text by AI.
- 4.5.7. **Admit** **Request**  
The platform will have the ability to hold participants in the lounge area until admitted by the hearing host / case manager.
- 4.5.8. **Mute** / **Unmute**  
The participants will be able to mute/unmute themselves and the case manager / host will be able to mute others if needed.
- 4.5.9. **Pin** **User**  
There will be a provision to pin certain users to the screen to make them bigger and move the rest to the side view.
- 4.5.10. **Automatic** **Reminders**  
The hearing participants will receive automated reminders before each hearing commences in a pre-configured frequency and through multiple mediums like platform notifications, email, SMS, etc.

- 4.5.11. **Case Record Simulcast**  
There needs to be a provision to view the case related information in tandem with the hearing participants. The information like case summary, case record, digital diary, participant list, etc will be visible in a screen split panel.
- 4.5.12. **Submission during call**  
The participants will have the ability to submit form and upload documents during the hearing proceeding itself.

## 4.6. Orders

- 4.6.1. **Order Builder** An inbuilt tool that lets competent authorities or the order writers build orders using a suite of word processing utilities.
- 4.6.2. **Smart Orders with Placeholders** An inbuilt tool that takes user input and generates an order from one of the many templates from a template gallery of orders and intelligently replaces key information for faster processing.
- 4.6.3. **Notifications** The relevant parties need to automatically be notified whenever an order relevant to them is generated and published on the platform.
- 4.6.4. **Order Search** The users will have the ability to search for past orders on the basis of common filters like the subject, case, date time, etc.
- 4.6.5. **Order Template Gallery** A common platform wide template gallery for the standard templates which is searchable and browseable.
- 4.6.6. **Order Writer Module** The order writer will be able to log in and write orders from the dictation or oral instructions provided by the authority.

## 4.7. Award

- 4.7.1. **Award Builder** An inbuilt tool that lets competent authorities or the awards writers build awards using a suite of word processing utilities.
- 4.7.2. **Smart Awards with Placeholders** An inbuilt tool that takes user input and generates an award from one of the many templates from a template gallery of awards and intelligently replaces key information for faster processing.
- 4.7.3. **Notifications** The relevant parties need to automatically be notified whenever an award relevant to them is generated and published on the platform.
- 4.7.4. **Award Search** The users will have the ability to search for past awards on the basis of common filters like the case, date time, etc.
- 4.7.5. **Award Template Gallery** A common platform wide template gallery for the standard templates which is searchable and browseable.
- 4.7.6. **Precedence Search** Search through all past judgements for finding the relevant precedences.
- 4.7.7. **Award Writer Module** The order writer will be able to log in and write awards from the dictation or oral instructions provided by the authority.
- 4.7.8. **Digital Signature** The Authority will have the ability to digitally sign the awards that are generated on the platform.
- 4.7.9. **Rectification Module** The award receivers will have the ability to request rectifications in the award. The authority can then generate an updated award if deemed appropriate.

## 4.8. Communications

- 4.8.1. **Inbox** A list of all incoming official communication memos. The list needs to be searchable and sortable.
- 4.8.2. **Outbox** A list of all outgoing official communication memos. The list needs to be searchable and sortable.

- 4.8.3. **Save as Draft** The Composition module will have the ability to save the message as a draft for later use.
- 4.8.4. **Multiple Recipients** It will be possible to have multiple recipients for the communication memos.
- 4.8.5. **Threaded Reply** There needs to be a provision for threaded replies in the platform to view the conversation happening at a glance in its designated context.
- 4.8.6. **Notifications** The parties involved in the communication thread will receive real time notifications when they receive a new memo on multiple mediums like platform notifications, email, SMS, etc.
- 4.8.7. **Trash** The users will be able to delete the conversation threads which will move to a trash folder.

## 4.9. Case Log

All actions taken by any of the stakeholders on the platform will be logged and accessible on a case by case basis for easy tracking and enhanced transparency.

## 4.10. Case Record

All information submitted by any of the stakeholders into a workflow will be organized in the case record on the basis of its nature and the actors involved. There will be easy access to all the documents, submissions and smart template documents.

## 4.11. Digital Diary

A central place to store user's selected snippets of information from all around the platform like documents, submissions, smart documents, annotations, hearing recordings, notes, etc.

## 4.12. Support Chatbot

An AI powered chatbot with a SOP based guided system. Users will be able to go through the menu items by clicking on them and selecting a sub-category.

## 4.13. Notifications Manager

A central list of all notifications received on the RLSA-22 platform by any of its stakeholders will be available in the notifications manager for quick access and historical recording.

## 4.14. Analytics & Reporting

There is a need for advanced data analytics and reporting functionality in the RLSA-22 platform. The requirements can be broadly bifurcated into two sections:

### 4.14.1. Data Extraction

Allow the user or platform admin to extract the data from the database into one tabulated format. These tools revolve around data extraction queries like various flavors of SQL, NoSQL and data manipulation like pivot tables, filters, sorting etc.

#### 4.14.1.1. Data Source

This will be the data source of the lok adalat core data.

#### 4.14.1.2. Reports

Each report is a data query in SQL or NoSQL format. The purpose of the report is to extract the data with applied aggregation and business logic at the query level. The report will act as a unit for all platform visualizations and dashboards. The data will be available for anyone who has access to the report. The report will have a few other features like:



- A default table view
- Sorting, searching and other filters on a per column basis
- Export in csv and excel format
- Access control on an individual and role basis
- Local and global filters on the report's query level applicable by the end user.
- A smart query builder with autocomplete, color coding and auto formatting.
- Caching for the report's data for heavy or periodic reports to increase speed and reduce server load.

Some of the other components of the reports will be as follows:

#### Columns

Each column of the report has its own characteristics and properties. These help users to define functionality on the column level in a report. These can be small things like column order, color, name, etc to more advanced features such as

#### Filters

The column level filters are applied after report execution and can be of any number or type.

#### Drilldown

This lets the user link a specific cell of the report to another report with its filters applied for further analysis of the cell value including perhaps its breakdown, aggregations, filters, etc.

#### Accumulation

This is a set of standard functions like sum, min, max, average, count, unique count, etc that are available on the column to view its compositions and characteristics.

#### Pipeline

The report pipeline is a visual representation of the report's execution and all the actions that have happened like it's filters, transformations, etc along with some other relevant information like how long it took on each step and how many rows went in and out of each step.

#### Access Control

Each report's access can be restricted on the basis of the user role and for each individual user when needed. This is crucial for having a tight check on who has access to what data. Restricting access to the source report will automatically also restrict access to any visualizations that are created from that report as a datasource.

### 4.14.2. Data Presentation

Once we have the data extracted from the data source in the desirable format, we can use the presentation tools to showcase the data in an attractive and easy to understand format.

## Visualizations

A visualization of the report is a way to present the data that is part of the report in an appealing and user friendly way. A report can have multiple visualizations and each visualization has a few different features such as

### Visualization Types

There are various types of visualizations on the platform available like:

- Table View
- Bar Chart
- Line Chart
- Cohorts
- Heat Maps
- Location Maps
- Area Charts
- Pie Chart / Donut Chart
- Sankey Chart
- Live Numbers
- Big Text
- Funnels

### Transformations

A Visualization can have a number of various transformations applied to its data before its presentation. This allows for a very configurable and adaptive mechanism of playing around with the data before it's shown to the user. A visualization can have any number of transformations applied to it in any desired order. This provides great flexibility in how the user wishes to present the data. Some of the transformations that are available are:

#### Pivot Table

The classic pivot table allows for the data to be cut in various ways, aggregated, filtered and transposed to achieve an end goal of data presentation in the desired format.

#### Linear Regression

This basic forecasting enabled by linear regression allows the user to see the overall trend of a graph and get an idea about where it's headed.

#### Filters

This lets the user apply filters in the visualization level directly which has the benefit of instant response without executing the report again.

#### Auto Fill

The auto fill transformation lets user fill the missing datasets with any predefined values or incremental date time values for data cleanup.

## 4.15. Help

- 4.15.1. Documentation
- 4.15.2. Help manuals
- 4.15.3. User guides
- 4.15.4. Video guides
- 4.15.5. Documentation Search
- 4.15.6. Multi lingual support
- 4.15.7. FAQs

## 4.16. Architecture Requirements

- 4.16.1. **Primary Database Type** Relational (MySQL, Oracle, SQL Server, etc)
- 4.16.2. Self Hosting Support
- 4.16.3. Witelabeling Support
- 4.16.4. API Support
- 4.16.5. Progressive Web Application Support (PWA)
- 4.16.6. Modular & Reusable Design
- 4.16.7. Microservices Based Architecture
- 4.16.8. Multi Tenant System

## 4.17. Comprehensive Testing Requirements

- 4.17.1. Service Provider shall carry out comprehensive testing of the entire application suite prior to the release of the RSLSA-22 platform. Service Provider is responsible for making all necessary arrangements for testing (unit, functional, integration, and user acceptance) including the preparation of test data, scripts where necessary and deployment of the same.
- 4.17.2. After successful unit testing of all components, the Service Provider should conduct full fledged functional testing and integration testing in accordance with the approved Test Plans. Integration testing shall cover both cross-functional integration points, as well as end-to-end processes.

## 5. Integrations

Integrations with any third party vendors when requested need to be implemented as well. These can be for things like:

### 5.1. Usage Analytics

User interaction and performance analysis needs to be done, for which there will be a requirement for integrating with third party analytics softwares like google analytics.

### 5.2. User Authentications

User authentication needs to be implemented with government agencies (Aadhaar, or other SSO systems)

## 6. Security Requirements

The platform security will be implemented at two levels

### 6.1. Policy Based Security

The platform will have the ability to configure the following in order to ensure security and privacy of user data on the platform:

#### 6.1.1. Access Control Lists

A comprehensive ACL system for defining roles and responsibilities in multiple formats. Users can be allocated their respective roles to make sure they are only able to access and manipulate information that they are allowed to.

#### 6.1.2. SSH for server access

Any access to the deployment production server needs to be restricted to the list of approved personnel. The access will also be done only through secure mediums like SSH (Secure Shell). All activities will also be logged appropriately.

### 6.1.3. Physical Security

The platform and user data is stored on secure remote servers and not accessible to anyone outside of a restricted set of vetted and authenticated employees.

### 6.1.4. Database Access Restrictions

The production database access will need to be restricted to a short list of approved and trusted individuals and all access will also be logged as well.

## 6.2. Technical Security

### 6.2.1. Encryption

All information exchange will be encrypted both in transit and in storage at the server level. The encryption will be done using the industry standard AES encryption and will conform to the standard practices followed when implementing such measures.

### 6.2.2. Key Management

The key management system employed for execution of the platform will conform to the industry standard best practices.

### 6.2.3. Biometric Identification

Biometric identification will be used wherever possible to associate physical human presence with a logged in session.

### 6.2.4. Email Authentication

To safeguard against email spoofing attacks, compliance with various outbound email security standards need to be done. Standards such as SPF, DKIM, DMARC etc.

### 6.2.5. Two Factor Authentication

The users accessing the platform will go through a two-factor authentication process to ensure against identity theft.

## 7. Performance

Special considerations need to be placed when it comes to performance of the platform considering the scale of lok adalat that will be performed. Following are the few key criterions that will need to be taken into consideration:

### 7.1. Response Time

The page load times will be below a usability threshold. The user experience will not be even in situations of increased load on the system.

### 7.2. Load Testing

The Service provider shall conduct the load tests with an objective to determine the response times of various time critical transactions and business processes and ensure that they are within documented expectations (or Service Level Agreements - SLAs). The Service provider shall conduct the stress tests with an objective to determine the system's behavior when its resources are limited and to check whether the behavior is well within the defined parameters.

Load, scalability and Stress Testing would be conducted prior to submitting the application for User Acceptance Test (UAT), once the System Integration Testing has been conducted successfully.

### 7.3. Performance Tracking

The platform will generate reporting regarding the performance of the platform from the client systems for future analysis and decision making at a technical level. These reports will have all the necessary information about usage statistics and response times.



**RAJASTHAN STATE LEGAL SERVICES AUTHORITY**  
**RAJASTHAN HIGH COURT PREMISES, JAIPUR BENCH, JAIPUR**  
(Phone: 0141-2227481, FAX: 2227602, Toll Free Helpline No. 9928900900)  
**email. [rj-slsa@nic.in](mailto:rj-slsa@nic.in), Website: [www.rlsa.gov.in](http://www.rlsa.gov.in)**

## **Proprietary Article Certificate**

Procuring the goods from a single source under the provision of sub Rule 166 (i) and 166 (iii) as applicable: -

- (i) The indented goods are manufactured by M/s Jupitice Justice Technologies Pvt. Ltd.
- (ii) No other make or model is acceptable for the following reasons:-
  - a. The product 'Jupitice Lok Adalat Platform' which is reflecting on GeM Portal manufactured by Jupitice Justice Technologies Pvt. Ltd. at the cost of Rs. 15,93,000/- matches with Product specifications (Annexure-1) for the Digital Lok Adalat Platform, as specified by RSLSA.
  - b. Research also made by the technical officer (Analyst Cum Programmer posted in RSLSA) and according to his opinion there is no any other product available on GeM Portal with such specifications required by RSLSA for Online Digital Lok Adalat Platform.
  - c. In two previous National Lok Adalats, this product has been used by the RSLSA and DLSAs as trial on pro-bono basis.
- (iii) Concurrence of finance wing to the proposal vide file 'Online Platform RSLSA-22' para no. 37/N to 59/N dated 28.04.2023.
- (iv) Approval of the competent authority vide file 'Online Platform RSLSA-22' para no. 59/N dated 28.04.2023.

Date: 29-04-23

sd/-  
(Ravikant Soni)  
Deputy Secretary-II  
Rajasthan State Legal Services Authority,  
Jaipur



**RAJASTHAN STATE LEGAL SERVICES AUTHORITY**  
**RAJASTHAN HIGH COURT PREMISES, JAIPUR BENCH, JAIPUR**  
(Phone: 0141-2227481, FAX: 2227602, Toll Free Helpline No. 9928900900)  
**email. [rj-slsa@nic.in](mailto:rj-slsa@nic.in), Website: [www.rlsa.gov.in](http://www.rlsa.gov.in)**

क्रमांक:- 7987

दिनांक :-29-04-23

**एकल स्रोत निविदा (Single Source Tender)**

राजस्थान राज्य विधिक सेवा प्राधिकरण द्वारा Jupitice Digital Lok Adalat Platform के माध्यम से दिनांक 13.05.2023 को आयोजित होने वाली राष्ट्रीय लोक अदालत के Online आयोजन हेतु एवं उसके डेटा (Data) को ऑनलाईन एवं डिजिटली संधारित करने हेतु आपकी फर्म/कम्पनी/संस्था से संलग्न Annexure-1 में अंकित विवरण (Specifications) अनुसार वेब एप्लीकेशन/पोर्टल/प्लेटफॉर्म उपलब्ध कराने के लिए एकल निविदा GFR 2017 के नियम 166 सपठित Manual for Procurement of Goods 2017 के पैरा 4.7 के अंतर्गत आमंत्रित की जाती है। उक्त कार्य पर संभावित लागत राशि रूपए 16,00,000/- (सोलह लाख रूपए मात्र) + अतिरिक्त (Excluding) GST एवं अन्य कर सहित होगी।

GeM पोर्टल पर उपलब्ध न्यूनतम अवधि के अनुसार निविदा स्वीकार की जाएगी। निर्धारित समय तक प्राप्त निविदा उसी दिन कार्यालय समय में इस प्राधिकरण के मुख्यालय के कार्यालय में GeM पोर्टल पर उपलब्ध प्रस्ताव के साथ उपस्थित निविदादाता के समक्ष खोली जावेगी।

**निविदा की शर्तें:**

1. Software उपापन संलग्न Annexure-1 में अंकित विवरण अनुसार एवं उच्च क्वालिटी का होना चाहिए, जो हर प्रकार के Bug/Virus attack से मुक्त होगा। Bug आने पर उसे उच्च दक्षता के साथ तुरंत दूर करना होगा।

2. Online Digital Lok Adalat Platform को NIC/DoITC के Server पर Host करना होगा। यह सुनिश्चित किया जाएगा कि Developed Application (Web Application/Portal /Platform) सिक्योरिटी ऑडिट/सेफ टू होस्ट सर्टिफिकेशन को क्लियर करने के लिए अनिवार्य रूप से भेद्यता/बग/दोष (Free from Vulnerability/bugs/defects etc.) आदि से मुक्त है।
3. Online Digital Lok Adalat Platform/सम्पूर्ण वेब एप्लीकेशन/पोर्टल की Security Audit उत्पाद की Supply से पूर्व अनुमोदित एजेंसी से करायी जानी सुनिश्चित की जाएगी।
4. वेण्डर Online Digital Lok Adalat Platform/सम्पूर्ण वेब एप्लीकेशन/पोर्टल का Design एवं Development and Source Code Host करने से पूर्व उपलब्ध कराएगा।
5. वेण्डर Online Digital Lok Adalat Platform के वेब एप्लीकेशन/पोर्टल को तैयार करने में किस टेक्नोलॉजी पर साफ्टवेयर को प्रयुक्त किया गया है का पूरा विवरण उपलब्ध कराएगा।
6. National Lok Adalat में प्री-लिटिगेशन और पेंडिंग केसेज दोनों के लिए Online Digital Lok Adalat Platform पर सेवाएं उपलब्ध करानी होगी।
7. सभी जिला विधिक सेवा प्राधिकरण/तालुका विधिक सेवा समिति और न्यायालय के स्टाफ जिन्हें रालसा द्वारा नामित किया जाएगा उन्हें इस प्लेटफॉर्म के प्रयोग व संचालन के संबंध में उचित Training देनी होगी, Training RLSA के निर्देशानुसार व्यक्तिगत (Physical) होगी।
8. वेण्डर Online Digital Lok Adalat Platform/सम्पूर्ण वेब एप्लीकेशन/पोर्टल पर संधारित Database किसी से साझा नहीं करेगा। Data उच्च दक्षता के साथ Multi-layered Data Security technology से protect किया जाएगा।
9. लोक अदालत के Physical और Online Digital Lok Adalat Platform/सम्पूर्ण वेब एप्लीकेशन/पोर्टल के आंकड़ों में 10 प्रतिशत से अधिक विचलन (deviation) आने पर वेण्डर आनुपातिक रूप से शास्ति के लिए दायी होगा।
10. सभी जिला विधिक सेवा प्राधिकरणों में Vendor के द्वारा नोडल ऑफिसर के रूप में एक-एक व्यक्ति को अपने स्वयं के खर्च पर नियुक्त करना पड़ेगा जो वहां इस पोर्टल में आ रही समस्याओं का समाधान करेगा।
11. वेण्डर हेल्पलाईन नम्बर/कॉल सेंटर उपलब्ध कराएगा, जिसमें उपयोगकर्ताओं व पक्षकारों की पोर्टल/प्लेटफॉर्म के उपयोग के दौरान की सभी तरह की समस्याओं का समाधान कराना होगा।
12. पोर्टल के किसी भी पेज पर किसी भी प्रकार का विज्ञापन स्वीकार्य नहीं होगा ना ही सेवाप्रदाता Vendor Company का कोई भी विज्ञापन या लोगो सम्पूर्ण वेब एप्लीकेशन/पोर्टल पर दर्शित होगा। रालसा के निर्देशानुसार ही इस प्लेटफॉर्म/ पोर्टल/वेब एप्लीकेशन का यूजर इंटरफेस (UI) प्रदर्शित होगा।
13. यूजर इंटरफेस (User Interface): एप्लीकेशन का UI राजस्थान राज्य विधिक सेवा प्राधिकरण के निर्देशानुसार Customisable होगा। UI तकनीकी रूप से HTML 5 Standard या बेहतर तकनीकी (Technology) पर आधारित होगा और आवश्यक रूप से सभी Aspect Ratio के



डेस्कटॉप, स्मार्टफोन और टैबलेट आदि उपकरणों के साथ संगत (Compatible) होगा। इस वेब एप्लीकेशन के इंटरफेस को Quick Responsive होना आवश्यक है, Response में विलंब होने पर इसे Vendor की सेवा में कमी समझा जाएगा और Vendor इस संबंध में लगाई गई शास्ति के लिए उत्तरदायी होगा एवं गंभीर स्थिति में इसे Breach of Contract भी समझा जाएगा।

14. ब्राउज़र संगतता (Browser Compatibility) : Online Digital Lok Adalat Platform के वेब एप्लीकेशन को सामान्य वेब और मोबाइल ब्राउज़र जैसे Google क्रोम, इंटरनेट एक्सप्लोरर, फ़ायरफ़ॉक्स, सफारी और ओपेरा मिनी इत्यादि पर समर्थन (Supportive) होना होगा।
15. द्विभाषी समर्थन (Bi-Lingual Support) : एप्लीकेशन यूजर इंटरफेस के लिए कम से कम यूनिकोड 5.1/6.0 मानक आधारित द्विभाषी संस्करणों का समर्थन (Support) करेगा और इसका इंटरफेस हिंदी और अंग्रेजी (भारत) दोनों भाषाओं में होना आवश्यक है।
16. कहीं भी पहुंच (Anywhere Access): एप्लीकेशन को कम बैंडविड्थ (64 Kbps/GPRS) पर भी काम करना चाहिए।
17. लचीलापन (Flexibility): सूचना प्रौद्योगिकी के विकास और उभरती आवश्यकताओं के साथ इस वेब एप्लीकेशन/पोर्टल/प्लेटफॉर्म को मापनीय (Scalable) होना चाहिए और मॉड्यूलर विस्तार के लिए आर्किटेक्चर लचीला (Flexible) होना चाहिए।
18. उपलब्ध कराए गए सम्पूर्ण वेब एप्लीकेशन/पोर्टल/प्लेटफॉर्म का सम्पूर्ण स्वत्वाधिकार रालसा का होगा।
19. किसी भी प्रकार के नुकसान के लिए राजस्थान राज्य विधिक सेवा प्राधिकरण, जयपुर जिम्मेदार नहीं होगा।
20. कार्य संतोषप्रद पूर्ण होने के उपरान्त ही भुगतान देय होगा।
21. निविदादाताओं को उक्त कार्य इस विभाग के निर्देशानुसार अवधि में पूर्ण करना होगा।
22. निविदा में प्रेषित दरों के अलावा अन्य किसी भी प्रकार का टैक्स देय हो तो अलग से अंकित करें।
23. आयकर व जी.एस.टी. की नियमानुसार बिल में से कटौती की जावेगी।
24. तकनीकी आधार पर कार्य की असंभवता या कोई कठिनाई (Hardship) आने की सूरत में उपर्युक्त तकनीकी शर्तों के संबंध में Negotiations किया जा सकता है, परन्तु Work Order के पश्चात् Vendor द्वारा प्रस्तुत कोई नई शर्त स्वीकार्य नहीं होगी। परन्तु यह भी कि राजस्थान राज्य विधिक सेवा प्राधिकरण, जयपुर के द्वारा किसी भी वक्त अनुबन्ध की संगतता में कोई भी शर्त आरोपित की जा सकती है।

सदस्य सचिव

राजस्थान राज्य विधिक सेवा प्राधिकरण

जयपुर

दिनांक:

क्रमांक- RSLSA/

प्रतिलिपि निम्न को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित है

1. नोटिस बोर्ड / राज. उच्च न्यायालय, जयपुर पीठ, जयपुर, कार्यालय हाजा।
2. AAO-1, कार्यालय हाजा।
3. संबंधित पत्रावली।

सदस्य सचिव

## Bid Corrigendum

GEM/2023/B/3399917-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Buyer uploaded ATC document [Click here to view the file.](#)
3. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

### Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2023/B/3399917  
Dated/दिनांक : 29-04-2023

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	09-05-2023 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	09-05-2023 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	15 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Rajasthan
Department Name/विभाग का नाम	Law And Justice Department Rajasthan
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Jaipur
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	Legal Tech (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	20 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	20 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance/विगत प्रदर्शन	10 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

**Bid Details/बिड विवरण**

<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	32000

**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

Member Secretary  
Rajasthan State Legal Services Authority , RHC Old building , Bhagwan Das Road , Jaipur  
(Pramil Kumar Mathur)

**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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**MII Purchase Preference/एमआईआई खरीद वरीयता**

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

### Legal Tech ( 1 pieces )

Brand Type/ब्रांड का प्रकार	Unbranded
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### Technical Specifications/तकनीकी विशिष्टियाँ

[\\* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Sector and Industry	<b>Sector/ Industry</b>	Agriculture and Allied Industries, Automobiles, Auto Components, Aviation and Aerospace, Banking and Financial Services, Consumer Durables, Ecommerce, Education and Training, Engineering and Capital Goods, Fast Moving Consumer Goods, Healthcare, Infrastructure, Insurance, IT & ITeS, Manufacturing, Media and Broadcasting, Metals And Mining, Oil and Gas, Pharmaceuticals, Ports, Power, Railways, Real Estate, Renewable Energy, Retail, Roads, Science and Technology, Services, Steel, Telecommunications, Textiles, Tourism and Hospitality

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>Aligned Ministry</b>	Ministry of Agriculture and Farmers Welfare, Ministry of AYUSH, Ministry of Chemicals and Fertilizers, Ministry of Civil Aviation, Ministry of Coal, Ministry of Commerce and Industry, Ministry of Communications, Ministry of Consumer Affairs, Food and Public Distribution, Ministry of Corporate Affairs, Ministry of Culture, Ministry of Defence, Ministry for Development of North Eastern Region, Ministry of Earth Sciences, Ministry of Electronics and Information Technology, Ministry of Environment, Forests and Climate Change, Ministry of External Affairs, Ministry of Finance, Ministry of Food Processing Industries, Ministry of Health and Family Welfare, Ministry of Heavy Industries and Public Enterprises, Ministry of Home Affairs, Ministry of Housing and Urban Affairs, Ministry of Human Resource Development, Ministry of Information and Broadcasting, Ministry of Jal Shakti (Water), Ministry of Labour and Employment, Ministry of Law and Justice, Ministry of Micro, Small and Medium Enterprises, Ministry of Mines, Ministry of Minority Affairs, Ministry of New and Renewable Energy, Ministry of Panchayati Raj, Ministry of Parliamentary Affairs, Ministry of Personnel, Public Grievances and Pensions, Ministry of Petroleum and Natural Gas, Ministry of Power, Ministry of Rural Development, Ministry of Railways, Ministry of Road Transport and Highways, Ministry of Science and Technology, Ministry of Shipping, Ministry of Social Justice and Empowerment, Ministry of Statistics and Programme Implementation, Ministry of Skill Development and Entrepreneurship, Ministry of Steel, Ministry of Textiles, Ministry of Tourism, Ministry of Tribal Affairs, Ministry of Animal Husbandry, Dairying And Fisheries, Ministry of Women and Child Development, Ministry of Youth Affairs and Sports
Technical Specifications	<b>Product Type</b>	Software

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Delivery Schedule/डिलीवरी अनुसूची (In number of days from contract start days/अनुबंध प्रारम्भ होने की तारीख से दिनों की संख्या में )



S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Delivery Schedule/डिलीवरी अनुसूची (In number of days from contract start days/अनुबंध प्रारंभ होने की तारीख से दिनों की संख्या में )		
1	Swati Rao	302005,Rajasthan State Legal Services Authority , Rajasthan High Court Campus , Bhagwan Das Road , Jaipur	Quantity/मात्रा	Delivery to start after/प्रारंभ होने की तारीख से डिलीवरी	Delivery to be completed by/डिलीवरी तक पूरी कर ली जाए
			1	1	15

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### 3. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.

6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**